



COVID-19 UPDATE

To Our Customers:

Over the past few months, our lives have been impacted by the spread of COVID-19. As the situation continues to evolve, we are following the recommendations of public health and government officials to ensure we are doing everything possible for our employees and our customers to remain protected. After careful consideration, we have made the difficult decision to temporarily close our showroom from April 9th until further notice.

ONLINE Ordering:

For your convenience, our website www.rpelectronics.com is open for online orders. Due to the high volume of incoming orders, we are experiencing some delay in the processing of orders – priority will be given to essential services orders. Most orders will usually ship within 1-3 working days. Please note that the courier companies are also experiencing some delays with the high volume of packages they are currently handling. We will ship the best way using UPS/ Purolator or local carrier.

CURBSIDE Pick-up:

We offer curbside pick-up and ask that you order online at www.rpelectronics.com and select Fraser pickup when placing your order. We will contact you by phone or email when the order is ready for pick up - usually within 2-4 hours. Pickup location is at the front door 8061 North Fraser Way, Burnaby.

Hours for pickup are from 9AM – 4PM Monday to Friday – closed on Saturday.

Our hours of operation have also changed to: Monday – Friday 8:30AM – 4:30PM.

For stock checks, assistance with online ordering and other questions, please phone (604) 738-6722 or email info@rpelectronics.com

We will continue to update you as we know more, but for now we hope you and your loved ones remain healthy and safe.

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